

International Send-In Shipping Guide

For customer-owned items sent to Pioneer Signings from outside the United Kingdom

Before you ship

You are responsible for arranging the shipment and entering complete and accurate customs information. Your item is not being sold to Pioneer Signings. It is being sent temporarily for an autograph/signing service and will be returned to you after the service is completed.

Use this customs wording

Suggested description

Customer-owned collectible temporarily exported to the United Kingdom solely for an autograph/signing service. No sale or transfer of ownership. The item will be returned to the original owner after the service is completed.

Carrier forms differ. Select the option closest to **temporary export for service or processing**, or select **Other** and add the wording above. If the available options do not fit, contact the carrier or a customs broker before dispatch.

Do not select or describe the shipment as

A sale

A gift

Goods purchased by Pioneer Signings

Returned Goods entering the UK

Recipient details

Thirty Eighty Ltd
trading as Pioneer Signings
5 Churchill Road
Bromsgrove
B61 0PE
United Kingdom

UK Company Number
15153831

GB EORI
GB522653700000

Email
info@pioneersignings.com

Pioneer Signings is the temporary recipient and service provider. It is not the buyer or owner of the item.

Complete the customs information accurately

- **Description:** State exactly what the item is, including manufacturer, character/model, material and existing signatures.
- **Value:** Use a genuine, supportable fair market or replacement value. Do not use the signing fee or a nominal value.
- **Country of origin:** Use the country where the item was manufactured, not automatically the country you are posting it from.
- **Commodity code:** Use a code appropriate to the physical item. Ask the carrier or a customs broker if uncertain.

Keep your evidence

- Keep copies of the customs invoice, label, tracking and export documentation.
- Photograph the item, packaging, condition, signatures, authentication numbers and country-of-origin label.
- Retain receipts, valuations, insurance evidence or comparable sales supporting the declared value.

Packaging, tracking and insurance

- Use a tracked service suitable for the item's value and package it securely.
- Check the carrier's insurance exclusions for collectibles, autographs and consequential loss.
- A customs value does not automatically provide insurance coverage.

If a customs or carrier charge is raised

1	Pioneer Signings will contact you and, where appropriate, contest the charge with the carrier.
2	If the charge remains payable, reimbursement must be agreed with you.
3	Pioneer Signings will invoice the agreed reimbursement before paying the carrier.
4	Outstanding customs or carrier amounts must be settled before the item is returned.

Pioneer Signings will not bear import VAT, Customs Duty, brokerage costs or carrier fees caused by the customer's shipping arrangements or customs declaration. Customs delays may affect participation in a signing.

High-value and unusual items

Obtain specialist advice before dispatch

For valuable, rare, authenticated or previously signed items, speak to your carrier or customs broker. Pioneer Signings cannot guarantee that a customs authority will grant temporary-import relief.

Final check

☐	I am shown as the owner and shipper.
☐	Pioneer Signings is shown as temporary recipient, not buyer.
☐	The paperwork says no sale and no transfer of ownership.
☐	The temporary autograph/signing-service purpose is clear.
☐	The description, value, origin and return address are accurate.
☐	I have kept copies and photographs before dispatch.

Need help after dispatch?

Email info@pioneersignings.com with the tracking number and copies of the shipping and customs documents. For customs advice before dispatch, contact your carrier or customs broker.

This guide provides general practical information and is not tax, legal or customs-brokerage advice. Requirements vary by country, carrier, item and value. The customer remains responsible for the accuracy of their export and customs information. For the latest guidance visit pioneersignings.com/international-send-in-shipping/.